

analysis to advance the health of vulnerable populations

Utilizing "The Guide" to Strengthen Partnerships and to Inform Evaluation Planning for the Maryland Asthma Control Program

October 19, 2013

Jessica Skopac, JD, PhD American Evaluation Association Panel Presentation



Presentation Overview

- Overview of Learning and Growing Partnership Evaluation Guidelines
- Description of MACP partnership evaluation plan
- Presentation of partnership evaluation results
- Snapshot of MACP Google site
- Discussion of challenges to evaluating relationships and how to engage partners more effectively



Learning and Growing Guidelines for Partnership Evaluation

Six-Step Evaluation Process

1. Engage
Stakeholders/
Identify Primary
Users

2. Describe the Partnership/
Construct the Logic Model

3. Focus the Evaluation/
Develop a Design Plan

4. Gather Credible Evidence/ Select Methods, Measures, Indicators

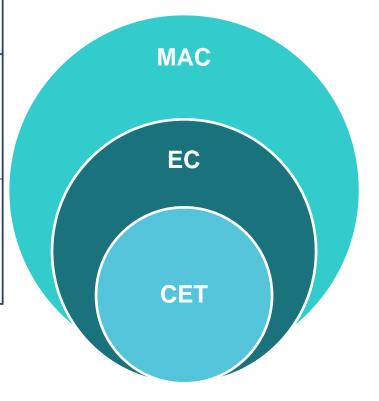
5. Analyze Data/
Justify
Conclusions

6. Ensure Use of Findings/ Lessons Learned



Engage Stakeholders/ Identify Primary Users

Stakeholder Name	Stakeholder Category	Interest or Perspective	Role in the Evaluation	How and When to Engage
Core Evaluation Team (CET)	Primary	Program Staff	Help craft evaluation focus areas and execute evaluation activities	Throughout the process by formulating and implementing the evaluation plan
MACP Executive Committee (EC)	Primary	Partner	Help craft evaluation focus areas and participate in evaluation activities	Throughout the process by formulating and implementing the evaluation plan
Maryland Asthma Coalition (MAC)	Primary	Partner	Help craft evaluation focus areas and participate in evaluation activities	Throughout the process by formulating and implementing the evaluation plan





Partnership Evaluation Logic Model

Inputs

- Staff (epidemiologist, program management, evaluation team)
- Stakeholders (MACP Executive Committee & Coalition, people with asthma, families of people with asthma, hospitals, employers)
- External Expertise from State & Federal Entities (CDC, MDE, MDOT, etc.)
- Technology

Activities

- Discussing EC member roles & responsibilities
- Promoting and tracking meeting attendance
- Recruiting new members to fill gaps in representation on EC & MAC
- Selecting and/or creating mechanism to enable communication between meetings

Outputs

- Signed roles & responsibilities agreement
- MAC meeting attendance logs, meeting minutes and schedule of workgroup deliverables
- Bios of EC members and workgroup leaders
- Communication Forum

Outcomes

- Short-Term:
 - Consistent expectations between program and partners
 - Consistent meeting attendance/ enhanced networking opportunities
- Addition of partners with expertise in areas relevant to strategic plan and workgroup objectives
- Mechanism established for discussion between meetings
- Long-Term: Reduced morbidity & mortality due to asthma



Partnership Evaluation: Plan, Indicators, and Findings

Evaluation Question	Criteria or Indicator	Standards	Outcome
Focus Area 1: Executive C	Committee Member	Roles and Respon	sibilities
a.) What are the specific expectations of EC members?	 Formal agreement 	■ 100% of EC members	→75% of EC members signed
b.) Have EC members accepted their roles and responsibilities?	defining EC member roles & responsibilities signed by all EC members	submit signed agreements 75% meeting attendance by member over	agreements → 19 of 29 members (65%) attended at least
c.) To what extent are EC members engaged and effective?	Meeting attendance	one-year period	75% of meetings over one-year period

Partnership Evaluation: Plan, Indicators, and Findings continued

Evaluation Question	Criteria or Indicator	Standards	Outcome
Focus Area 2: Coalition No	etworking Function	ality	
 a.) Is workgroup attendance consistent and continuous? b.) What deliverables have resulted from interactions during workgroup meetings and activities that enable strategic plan implementation? c.) Have new collaborations developed as a result of 	 Workgroup meeting attendance logs Correspondence between workgroup activities and strategic plan objectives Workgroup activity presentations 	 50% meeting attendance by member over one-year period 100% of activities reported by workgroups correspond to a strategic plan objective 	→ Not enough data (Two Coalition meetings in one-year period are not sufficient to establish and assess attendance patterns) √100% of activities reported by workgroups correspond to an objective
networking during workgroup meetings?		 100% of workgroups deliver at least one activity presentation annually 	→ Under Development (first presentation Coalition meeting on 12/10/12)

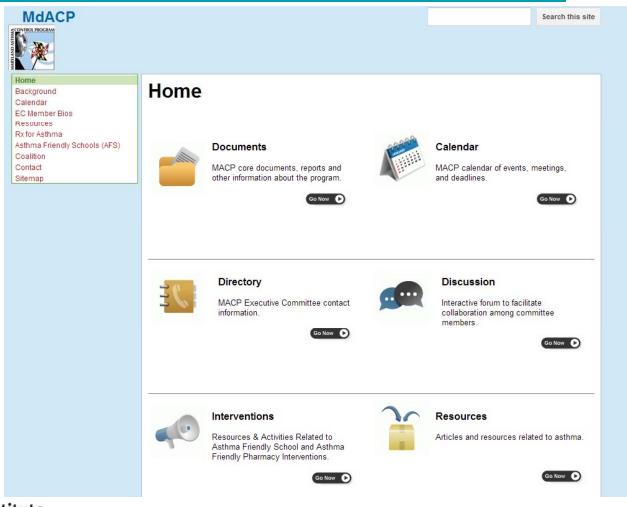
Partnership Evaluation: Plan, Indicators, and Findings continued

Evaluation Question	Criteria or Indicator	Standards	Outcome		
Focus Area 3: Partner Expert	Focus Area 3: Partner Expertise in Areas Relevant to the Program's Strategic Plan				
 a.) To what extent are the MAC/EC memberships inclusive of agencies and individuals relevant to and capable of accomplishing the goals and objectives stated in the Action Agenda? b.) To what extent do the MAC and EC represent the health interests of priority populations, as identified by asthma hospitalization rates? 	 Bios submitted by each EC member and workgroup leader 	 100% of existing members submit bios 100% of new EC members recruited have work experience directly relevant to strategic plan objective 	 → 72% of current members submitted bios → One new EC member was recruited. That new member did have work experience directly relevant to strategic plan objectives 		
c.) To what extent are the MAC and EC structured to perform their stated functions optimally?					

Partnership Evaluation: Plan, Indicators, and Findings continued

Evaluation Question	Criteria or Indicator	Standards	Outcome	
Focus Area 4: Communication Between Meetings				
a.) What have been the limitations of previous efforts to facilitate communication between meetings?	Focus group responses			
b.) Is a method for communication between meetings currently available to enable exchange of information in a functional and user- friendly format?		 Method of communication to be selected & implemented 	√Method of communication (Google site) was selected and implemented	
c.) Have EC members been successfully engaged in utilizing the new method of communication?	■ User login record	EC members use method at least monthly	→ 52% of EC members logged in	

Snapshot of Website Capabilities



Partnership Evaluation Recommendations and Lessons Learned

- Members who are not actively engaged in the EC should be replaced or shifted into different roles.
- 2. MAC meetings must occur quarterly to preserve momentum and continuity of activities.
- The EC should make a targeted effort to recruit new partners to represent populations in Southern Maryland and the Eastern Shore.
- 4. The Google site should be expanded to include access for MAC members and intervention partners.



About The Hilltop Institute

The Hilltop Institute at the University of Maryland, Baltimore County (UMBC) is a nationally recognized research center dedicated to improving the health and wellbeing of vulnerable populations. Hilltop conducts research, analysis, and evaluations on behalf of government agencies, foundations, and nonprofit organizations at the national, state, and local levels.

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